



SOMPO INTERNATIONAL

Sompo International is the trade name for the global specialty property and casualty insurance and reinsurance operations of Sompo Holdings, Inc. ("Sompo"), established in March 2017 as the result of Sompo's acquisition of Endurance Specialty Holdings Ltd.

Sompo is a financial services holding company organized under the laws of Japan whose shares are listed and posted for trading on the Tokyo Stock Exchange. Sompo, through various operating subsidiaries, is one of the top three insurers in Japan and is engaged in the provision of insurance services as well as other related services through its global network of businesses operating in 32 countries around the world.

Sompo International is the international operation of Sompo and, through its operating subsidiaries, writes agriculture, casualty and other specialty, professional lines, property, marine/energy and aviation lines of insurance and catastrophe, property, casualty, professional lines and specialty lines of reinsurance.

As a leading global provider of insurance and reinsurance, we recognize that our success is derived directly from those whose contributions matter most: our people. Sompo International's headquarters is in Bermuda and we currently have offices in the United States, the United Kingdom, Continental Europe, and Asia. A shared commitment to integrity, accountability, collaboration and agility define our culture, and we strive to create exceptional value for our clients and shareholders and maintain Sompo International as a desirable place to work.

We are seeking an **AVP, Network Engineering & Operations** to join our **Information Technology** team in our **Purchase, NY, Florham Park, NJ, Boston, MA, Philadelphia, PA or Charlotte NC, or NYC** locations.

Main areas of responsibility:

AVP, Network Engineering & Operations is responsible for the architecture, design and operations of all networking and telecom technologies.

The ideal candidate would be responsible for managing and maintaining organizational effectiveness and efficiency of an onshore-offshore team that supports all networking and telecom technologies on a 24x7 basis.

Deep technical knowledge of the core technologies is required in addition to the capability to be hands on if and when required is an expectation of this role. Certifications in core technologies are a benefit.

The **AVP, Network Engineering & Operations** reports the VP of Infrastructure and Operations Services.

Essential Job Functions:

The Manager of Network and Systems Engineering is accountable for the following functions:

- Network Engineering & Operations Management:
 - o Oversees the activities directly related to Network and Telecom Strategy, Engineering, and Operations, including but not limited to: network design, support, maintenance, lifecycle management, and security. Responsible for output and performance of the Network and Telecom functional areas.
 - o Establish and implement multi-year strategic plan for Network laying out plan for all major technologies



SOMPO INTERNATIONAL

- Plans and manages the division's strategic activities and timelines, coordinating with other infrastructure division leaders as needed.
 - Drive on time, on budget delivery of project insuring portfolio
 - Manages activities directly related to the monitoring of the Network and Systems availability, capacity, and performance. Drive maturation of monitoring and response within the organization. Focus on continuous optimization of network operations through standardization, automation, and process improvements. Establish/optimize KPIs and utilize reporting to drive improvements
 - Leads and manage the troubleshooting and solution provisioning for network related issues with a focus on RCA and corrective and preventative actions and process improvement
 - Assist the head of Infrastructure in managing and coordinating the department's financial and budget activities to fund operations, maximize investments, and increase efficiency.
 - Establishes and implements networks projects, policies, procedures, and objectives-- conferring with senior/executive leadership and staff as necessary.
 - Determines staffing requirements: interviews, hires, and helps train new employees or oversees those personnel processes. Leverages the capabilities of new and existing talent.
 - Manages vendor relationships: Maintenance & Support contracts and team engagement.
- Administrative and Management tasks
- Maintains professional and technical knowledge by attending educational workshops, reviewing professional publications, establishing personal networks, benchmarking state-of-the-art practices, and participating in professional societies.
 - Creates detailed planning that reflect the impact of requests and proposed changes to Capex/ Opex spend required to support proposed technology changes/assumptions.
 - Possesses strong verbal and written communication skills, including ability to distill complex issues quickly, effectively communicate strategies, and summarize key points/implications.
 - Demonstrates strong project and process management skills and ability to manage multiple competing projects/priorities simultaneously.
- Team Management
- Provides guidance and direction to the team: sets performance standards and monitors performance.
 - Displays initiative and commitment in carrying out the organization's mission, strategy, and culture. Aligns with corporate values to inspire, motivate, and guide the team to accomplish



SOMPO INTERNATIONAL

company initiatives.

- Creates a culture that fosters high standards of integrity and honesty within the department. Positively influences managerial integrity and accountability. Reinforces difficult decisions that align with organizational objectives.
- Broadens circle of contacts to include internal and external sources; utilizes their knowledge/skills to support departmental objectives.

Minimum Qualifications:

- Bachelor's Degree with a major in Electrical Engineering, Telecommunications, Computer Science or related field
- A minimum of 10 years of practical IP Networking or Telecommunications Engineering technical experience
- 5 years of previous technical project management and/or supervisory management experience
- Proven understanding of service provider IP data and server networks
- Strong verbal and written communication skills
- Strong project and process management skills and ability to multi-task

Preferred Qualifications:

- Experience managing a managed service provider for operational services
- Professional certifications from leading equipment vendors: Cisco, Juniper, etc.
- Experience designing and integrating a cloud driven approach

Education:

- Bachelor's degree in Computer Science or equivalent.

Sompo International offers a competitive compensation and benefits package commensurate with experience. For consideration; please e-mail your resume along with salary history/requirements to: abenincaso@sompo-intl.com.

Sompo International is an equal opportunity employer committed to a diverse workforce. M/F/D/V