



SOMPO INTERNATIONAL

Sompo International is the trade name for the global specialty property and casualty insurance and reinsurance operations of Sompo Holdings, Inc. ("Sompo"), established in March 2017 as the result of Sompo's acquisition of Endurance Specialty Holdings Ltd.

Sompo is a financial services holding company organized under the laws of Japan whose shares are listed and posted for trading on the Tokyo Stock Exchange. Sompo, through various operating subsidiaries, is one of the top three insurers in Japan and is engaged in the provision of insurance services as well as other related services through its global network of businesses operating in 32 countries around the world.

Sompo International is the international operation of Sompo and, through its operating subsidiaries, writes agriculture, casualty and other specialty, professional lines, property, marine/energy and aviation lines of insurance and catastrophe, property, casualty, professional lines and specialty lines of reinsurance.

As a leading global provider of insurance and reinsurance, we recognize that our success is derived directly from those whose contributions matter most: our people. Sompo International's headquarters is in Bermuda and we currently have offices in the United States, the United Kingdom, Continental Europe, and Asia. A shared commitment to integrity, accountability, collaboration and agility define our culture, and we strive to create exceptional value for our clients and shareholders and maintain Sompo International as a desirable place to work.

We are seeking a **AVP, Unified Communications and Collaboration** to join our **Information Technology** team in our **Purchase, NY, Florham Park, NJ, Boston, MA, Philadelphia, PA or Charlotte, NC, or NYC** locations.

The **AVP, Unified Communications and Collaboration** is responsible for the architecture, design and operations of all technologies and deployments in the UCC space at Sompo International. This position will be responsible for implementation of the Cisco/Webex stack of UCC capabilities across the organization.

Essential Job Functions:

- Establish and implement multi-year strategic plan for UCC laying out plan for all major technologies
- Perform as a solution architect for Unified Communication and Collaborations utilizing extensive technical knowledge to design and implement a fully integrated environment including real-time communications, content collaboration and AV technologies heavily utilizing Cisco/Webex technologies.
- Strong leadership and management abilities. Ability to lead cross-functional project teams in implementing projects of a complex nature and experience leading technical teams comprised of architects, engineers and operations.
- A deep understanding of the interdependent relationship between UCC technologies, including network and voice infrastructure, information security and the applications/services they enable as well as the criticality of maintaining strong connections between the respective teams within IT.



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- Experienced in Solution Architecture, program management, engineering, vendor management, project management and network support
- Ability to engage in detailed technical discussions, strong analytic reasoning and problem-solving skills
- Strong time management, research, and troubleshooting skills
- Excellent written and verbal communication skills.
- Confident speaker with ability to present, interact, and connect with executives, engineers and technical contacts. Ability to understand and articulate complex concepts in a clear and concise manner
- Demonstrated critical thinking and planning at a strategic level. Ability to translate strategic plans into specific objectives, and to create and execute project plans to achieve objectives.
- Strong financial management skills in budgeting, forecasting, and cost control.
- Flexibility to adapt to rapidly changing conditions and priorities, and to redirect managers and teams toward new objectives.
- Functional understanding of project management principles and their application to technology projects. Formal project management expertise is a plus.
- Provide leadership for delivery of 24/7 service operations and KPI compliance. Establish metrics, key performance indicators, and service level agreements to continually improve the performance of networking and voice operations.
- Ensure comprehensive disaster recovery architecture is maintained and operations are in place to ensure compliance with required RPOs and RTOs during business continuity events
- Participate in IT strategic planning, project planning and budget planning efforts.
- Establish and maintain strong, strategic partnerships with vendors and service suppliers.
- Develop RFPs/RFIs, oversee product evaluations, coordinate product and service selections, and ensure that pricing, terms, and conditions for supplier contracts meet company and IT standards while achieving optimal results for the company.
- Coordinate Infrastructure projects/resources with the IT project management office (PMO) and ensure all project deliverables, budgets, and timelines are met

Administrative and Management tasks

- Maintains professional and technical knowledge by attending educational workshops, reviewing professional publications, establishing personal networks, benchmarking state-of-the-art practices, and participating in professional societies
- Creates detailed planning that reflect the impact of requests and proposed changes to Capex / Opex spend required to support proposed technology changes/assumptions
- Possesses strong verbal and written communication skills, including ability to distill complex issues quickly, effectively communicate strategies, and summarize key points/implications
- Demonstrates strong project and process management skills and ability to manage multiple competing projects/priorities simultaneously

Team Management

- Provides guidance and direction to the team: sets performance standards and monitors performance.
- Displays initiative and commitment in carrying out the organization's mission, strategy, and culture. Aligns with corporate values to inspire, motivate, and guide the team to accomplish company initiatives.
- Creates a culture that fosters high standards of integrity and honesty within the department. Positively influences managerial integrity and accountability. Reinforces difficult decisions that align with organizational objectives.



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- Behaves in an ethical manner and influences others to act accordingly. Consistently follows policies, procedures, and guidelines of the organization. Establishes self as a credible and trustworthy source for subordinates and staff.
- Broadens circle of contacts to include internal and external sources; utilizes their knowledge/skills to support departmental objectives
- Follows and enforces the Company's policies and procedures

Education and Experience:

- Bachelor's Degree with a major in Electrical Engineering, Telecommunications, Computer Science or related field – required
- Min 10 Years of comprehensive and deep experience in IT preferably with large implementations of unified communications and collaboration and in managing large, complex enterprise environments
- Professional certifications from leading equipment vendors: Cisco, Microsoft
- Hands on experience implementing UCC technologies in an enterprise environment
- 5+ years in technical operations, architecture, or equivalent progressive roles
- 5+ years in supervisory or management capacity
- Extensive knowledge of data center operations, telecommunications, network engineering, data center applications, client/server computing, and production operations support, best practices, and technologies
- Strong verbal and written communication skills, including ability to distill complex issues quickly, effectively communicate strategies, and summarize key points/implications.
- Strong project and process management skills and ability to manage multiple competing projects/priorities simultaneously

Sompo International offers a competitive compensation and benefits package commensurate with experience. For consideration; please e-mail your resume along with salary history/requirements to: abenincaso@sompo-intl.com.

**Sompo International is an equal opportunity employer committed to a diverse workforce.
M/F/D/V**

Visit our website at www.sompo-intl.com