



## SOMPO INTERNATIONAL

Sompo International Holdings Ltd. (Sompo International) is a specialty provider of property and casualty insurance and reinsurance, established in March 2017 as the result of the acquisition of Endurance Specialty Holdings Ltd. by Sompo Holdings Ltd. (Sompo).

Sompo's core business encompasses one of the largest property and casualty insurance groups in the Japanese domestic market. In addition, Sompo is engaged in the provision of insurance services as well as other related services through its global network of businesses operating in 32 countries around the world.

Sompo International is the international operation and a wholly owned subsidiary of Sompo, which trades on the Tokyo Stock Exchange. Through our operating subsidiaries, Sompo International underwrites agriculture, professional lines, property, marine and energy, and casualty and other specialty lines of insurance and catastrophe, property, casualty, professional lines, weather risk and specialty lines of reinsurance.

As a leading global provider of insurance and reinsurance, we recognize that our success is derived directly from those who matter most: our people. Sompo International's headquarters is in Bermuda and we currently have offices in the United States, the United Kingdom, Continental Europe, and Asia. At Sompo International, a shared commitment to integrity, teamwork, agility, execution, and excellence define our culture, and we strive to create exceptional value for our clients and shareholders and maintain Sompo International as a desirable place to work.

We are seeking an **AVP, Claims Operations Manager** based out of our **Purchase, NY** offices. This position will assist the VP Global Head of Claims Operations in managing of the claims team that supports the Multiple Business Units and is various locations.

### **Responsibilities Include:**

- Assisting the VP Head of Claims Operations in overall management of Claims Operations, including but not limited to overseeing the Processing of Claims Operations team, this includes managing their workloads; ensure that initial notices are handled and acknowledged promptly. All financials associated with claim file are handled efficiently and are in alignment with Claims Best Practice
- Familiarity with a range of data management, Business Intelligence approaches and the latest, tools, techniques and methodologies in data and analytics development management
- Deep understanding and appreciation for both business and technology components of information management in insurance industry
- Ability to analyze and resolve complex issues, both logical and interpersonal
- Provide continuous training and mentoring to the Claims Operations team.
- Assist Global Head of Claims Operation in various projects as on need basis.
- Assist in compliance audits where needed. Work with Internal Audit to monitor potential risk deficiencies and identify ways to mitigate the exposures
- Make sure there is a strong alignment with Finance in ensuring prompt and accurate handling of Payment disbursements to our clients
- Ability to establish priorities, anticipate problems, know and communicate the status of assignments to involved parties
- Use time effectively to meet deadlines/commitment
- Provide a consistent & high-quality level of claims service to our internal/ external clients.
- Work effectively with Claims teams to ensure that data in ClaimCenter and ImageRight is consistent.



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### Qualifications:

- Minimum 7-10 years' experience in management of Operations team
- Must have strong computer skills (Micro-soft office – Excel, Visio, PowerPoint etc.).
- Demonstrated ability to provide business perspective in large, complex, multi-disciplinary systems implementation projects.
- Strong problem solving and decision-making abilities; strong work ethic & energetic
- Analytical, decision making and resource management skills with attention to detail.
- Familiarity with insurance policies, coverage forms and basic coverage analysis is preferred
- Ability to work in a fast-paced environment is essential; sense of urgency required.
- Strong written and oral communication skills
- Strong commitment to providing superior client service
- Strong analytical, written and organizational skills

Sompo International offers a competitive compensation and benefits package commensurate with experience. **The minimum salary for this position: \$115,000.** For consideration; please e-mail your resume along with your Minimum Salary Expectations as well as your Minimum Total Compensation Expectations to: [gconover@sompo-intl.com](mailto:gconover@sompo-intl.com)

**Sompo International is an equal opportunity employer committed to a diverse workforce.**

**M/F/D/V**

Visit our website at [www.sompo-intl.com](http://www.sompo-intl.com)