



SOMPO INTERNATIONAL

Sompo International is the trade name for the global specialty property and casualty insurance and reinsurance operations of Sompo Holdings, Inc. ("Sompo"), established in March 2017 as the result of Sompo's acquisition of Endurance Specialty Holdings Ltd.

Sompo is a financial service holding company organized under the laws of Japan whose shares are listed and posted for trading on the Tokyo Stock Exchange. Sompo, through various operating subsidiaries, is one of the top three insurers in Japan and is engaged in the provision of insurance services as well as other related services through its global network of businesses operating in 32 countries around the world.

Sompo International is the international operation of Sompo and, through its operating subsidiaries, writes agriculture, casualty and other specialty, professional lines, property, marine/energy and aviation lines of insurance and catastrophe, property, casualty, professional lines and specialty lines of reinsurance.

As a leading global provider of insurance and reinsurance, we recognize that our success is derived directly from those whose contributions matter most: our people. Sompo International's headquarters is in Bermuda and we currently have offices in the United States, the United Kingdom, Continental Europe, and Asia. A shared commitment to integrity, accountability, collaboration and agility define our culture, and we strive to create exceptional value for our clients and shareholders and maintain Sompo International as a desirable place to work.

We are seeking a **Systems Engineer**, to join our **Systems Engineering Team** in our **Purchase, NY** location. This role will be responsible for the support of our End User Computing environment.

Main areas of responsibility:

- Monitor automated solutions for deploying software packages, application patches/updates and workstation images.
- Monitor and support our Citrix Environment and escalate issues to the appropriate team member.
- Support multiple Windows desktop images.
- Maintain desktop images and modify SCCM task sequences as needed.
- Monitor and resolve to Virus/Malware alerts using Sophos Central
- Monitor and address alerts from desktops using CyberArk.
- Lead and support projects lasting several months
- Provide 3rd level support to Client Support Services team.
- Create, modify and support Group Policy Object changes.
- Assist in lifecycle management of our global standard desktop and laptop models.
- Package, test and deploy new applications as needed.
- Provide technical assistance on projects that impact the End User Computing environment.
- Maintain and expand existing Knowledge Base. Sharing new items with other teams.
- Create new, and maintain existing support documentation
- Maintain high standards in quality in the delivery of End User Computing services.
- Must be able to work independently on assignments while maintaining monthly progress reports.
- Must be able to be available remotely on off hours for emergencies and/or testing



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Minimum Qualifications:

- Must have 4+ years of desktop support experience in an enterprise environment
- Must have 2+ years in a desktop engineer role.
- Must have 2+ experience with Windows 7/10, Active Directory Structure and familiar with basic server operations.
- Must have basic working knowledge of developing and testing software packages (Install shield) and disk encryption software.
- Experience with administering and deploying software using SCCM.
- Experience with Basic Database Administration, SQL Server preferred.
- Familiar with Virtual Desktop Infrastructures (XenDesktop or Hyper-V)
- Ability to work under pressure with a willingness to learn.
- Strong customer service focused, highly organized, responsible, and team oriented with excellent interpersonal, written and verbal communication skills.
- Broad understanding of the Desktop environment

Preferred Qualifications:

- Experience with Sophos EPP, SafeGuard, Bitlocker, Secunia, or CyberArk
- Microsoft MSCE / MCITP certification
- Knowledgeable in End Point Protection Engineering

Sompo International offers a competitive compensation and benefits package commensurate with experience. For consideration; please e-mail your resume along with salary history/requirements to: abenincaso@sompo-intl.com

Sompo International is an equal opportunity employer committed to a diverse workforce.

M/F/D/V

Visit our website at www.sompo-intl.com