



SOMPO INTERNATIONAL

Sompo International Holdings Ltd. (Sompo International) is a specialty provider of property and casualty insurance and reinsurance, established in March 2017 as the result of the acquisition of Endurance Specialty Holdings Ltd. by Sompo Holdings Ltd. (Sompo).

Sompo's core business encompasses one of the largest property and casualty insurance groups in the Japanese domestic market. In addition, Sompo is engaged in the provision of insurance services as well as other related services through its global network of businesses operating in 32 countries around the world.

Sompo International is the international operation and a wholly owned subsidiary of Sompo, which trades on the Tokyo Stock Exchange. Through our operating subsidiaries, Sompo International underwrites agriculture, professional lines, property, marine and energy, and casualty and other specialty lines of insurance and catastrophe, property, casualty, professional lines, weather risk and specialty lines of reinsurance.

As a leading global provider of insurance and reinsurance, we recognize that our success is derived directly from those who matter most: our people. Sompo International's headquarters is in Bermuda and we currently have offices in the United States, the United Kingdom, Continental Europe, and Asia. At Sompo International, a shared commitment to integrity, teamwork, agility, execution, and excellence define our culture, and we strive to create exceptional value for our clients and shareholders and maintain Sompo International as a desirable place to work.

We are seeking a **Business Services AR Manager** to join our team in the London office. The newly created role is in the Finance Department which involves various activities for our Lloyds' syndicate and company market.

The Credit Control team is a key component of our International Insurance Division and works closely with Lloyds, brokers, cedants, externally as well as the finance, underwriting, underwriting operations, Information Technology and claims teams internally. Driven for a collaborative resolution to cash and credit control challenges to maintain superior customer service and profitability for the organisation.

We are looking for an enthusiastic person who takes pride of high quality output and brings added value to the team.

You will carry out a highly effective accounts receivable activity in a professional manner and in accordance with agreed processes, procedures and meet our service level agreements and SOX Controls. The job involves working with different areas of the business so collaborative and innovative solutions are a prerequisite for this role. You will be liaising with various underwriters and the Underwriting Operation Team. You will have the opportunity to discuss queries and delinquency with underwriters and contribute to the aged debt analysis for your portfolio.

You will be part of a team that will help the Finance Department achieve its objectives in line with the Finance Leadership Strategy.

In order to deliver our strategy, you will need to be continually flexible and adaptable to change. Accuracy and efficiency is essential to all that we do and this team is critical in driving change and ensuring that we continue to service the needs of Sompo International.

Responsibilities include:



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- Provide leadership, direction and operational oversight to the cash posting and outsourcing operation handling cash
- Work closely with the Business Services Credit Control Manager and the credit control team to ensure the overall team results are achieved
- Enhance collections to reduce overdue debt by ensuring all cash received is promptly dealt with and reconciled
- Oversee & enforce escalation processes i.e. accounts receivable or outsourcing process
- Work independently, or with other team members on the continuous improvement projects as directed by the Head of Business Services
- Develop internal & external relationships with stakeholders to drive efficiency & customer service levels
- Review & Improve departmental processes and procedures, e.g. invoicing, follow up, query management to reduce unallocated cash
- Set objectives and oversee staff performance and development
- Prepare and the deliver of key reports to Senior managers including key metrics

Desired Skills and Experience

- A candidate who can think on their feet, pick up new skills quickly and look at the accounts receivable function, challenging processes and resolving issues before they become real problems
- Excellent communication skills and a good work attitude, drive, enthusiasm and passion
- 5+ years' experience in a similar role within the Lloyds Insurance/reinsurance market is essential.
- Experience of Aged Debt Reporting and analysis is essential.
- Strong Excel skills at Proficient Level (including macros) are essential for this role.
- Strong grasp of business processes and systems.
- Ability and confidence to challenge existing procedures and use of system.
- Strong technical skills including credit control skills.
- Good understanding of Bureau systems and procedures.
- Awareness of Sox Controls

Sompo International offers a competitive compensation and benefits package commensurate with experience.

**Sompo International is an equal opportunity employer committed to a diverse workforce.
M/F/D/V**

Visit our website at www.sompo-intl.com