

Business Intelligence Analyst – 12 month FTC

Sompo International Holdings Ltd. (Sompo International) is a global specialty provider of property and casualty insurance and reinsurance. Sompo International companies are wholly owned subsidiaries of Sompo Holdings, Inc., whose core business encompasses one of the largest property and casualty insurance groups in the Japanese domestic market.

Through our operating subsidiaries, Sompo International underwrites agriculture, professional lines, property, aviation, marine and energy, financial and political risks and casualty and other specialty and catastrophe lines of insurance and reinsurance. Headquartered in Bermuda, we currently also have offices in the United States, the United Kingdom, Continental Europe, Latin America, the Middle East, and Asia.

Sompo International is a company driven by its core values, a carrier that holds promise, trust, and the commitment to protect at the center of everything we do. We recognize that our success is derived directly from those who matter most: our people. Our culture is defined by a commitment to integrity, teamwork, agility, execution, and excellence; and we strive to create exceptional value for our clients and shareholders and maintain Sompo International as a desirable place to work.

We are seeking a Business Intelligence Analyst to join the company in London, reporting to the Senior Business Intelligence Architect, to support our International Reporting Team along with the buildout of the Global Commercial Insurance Analytics and Reporting Team.

Responsibilities include:

Requirement gathering:

- Proactively engage with the business to understand both their current requirements & identify upcoming needs.
- Scope out & agree full cycle solutions to identified requirements.
 - Build out solutions conforming to agreed processes currently implemented.
 - Ensure 'Master Data Management' & create structures to maintain its fidelity.

ETL Creation and Maintenance:

- Use Visual Studio to build & maintain ETL's from diverse sources incl. WB's, DB's & open source.
- Map data to conformed standards & capture exceptions.
 - Optimise MDM creation to reduce the burden of central maintenance.
- Support high data transference teams with process development.

Report Configuration & key stakeholder consideration:

- Requirement's definition & subsequent ETL creation, if required, should have highlighted report configuration allowing streamlined delivery.
- Create tabular models for consumption through Power BI & other tools.
 - Some model creation through Power BI desktop may be required.
- Models should support self-service & also detailed report development by specialists.
- Explore use for tools such as Power BI embedded & report server.
- Using Power BI, create visually effective and functionally rich dashboards and reports that enable end users to make informed business decisions.
- Develop reporting solutions for key performance indicators, business metrics and operational data; formulate reporting solutions to present that information in a clear, concise, and structured style.
- Work to understand emerging products to enhance offerings

Data Quality Reporting:

- Work to understand validation requirements including
 - What data points should cross cast
 - What values need to be monitored & signed-off
 - What changes are being recorded in the system especially with self-service data points (e.g., geo location)
- Explore methods this can be best communicated to the business to maintain user trust in the product.
- Ensure any findings are considered & reflected in existing ETL's etc. so process continues to improve.

Data Governance:

- Ensure processes are robust & correctly reviewed before any changes.
- Highlight & suggest methods for governance of data.
- Support decision making groups within Sompo so that a cohesive data plan is followed.

Other:

- Work within the Microsoft Power Platform (Microsoft Power BI, Microsoft Power Apps, Microsoft Power Automate and Power Virtual Agents).
- Support the business in developing models & processes which capture their value-add data.
- Constantly seek to optimize & consolidate processes.
- Produce user documentation.

Desired Skills & Experience:

The candidate needs to:

- University Degree and/or relevant experience within Insurance/Reinsurance Operations
- Knowledge of Insurance / Reinsurance
- Strong problems solving experience.
- Agility through strong prioritization & decision-making skills.
- Ability to work on own initiative & act decisively to push improvements & processes.
- Understanding of end-to-end processes, where something comes from & where it ultimately must go.
- Agility through strong prioritization and decision-making abilities
- Superior communications skills
- Experience of using influence to achieve change, in the absence of direct control
- Advanced Technology skills, including coding (DAX and T-SQL), focused on Reporting software and capability
 - Python and PowerShell are not essential
- Business Intelligence required knowledge and experience with Microsoft SSIS, Microsoft SSAS, Microsoft Power BI, Microsoft PowerApps
 - Azure Data Factory and Azure Synapse are not essential
- Business Analysis experience (e.g., Lean / 6-Sigma, Continuous Improvement system, or equivalent) would be beneficial but not essential.

Sompo International offers a competitive compensation and benefits package commensurate with experience. Sompo International is an equal opportunity employer committed to a diverse workforce.

Visit our website at www.sompo-intl.com