

## **Change Manager**

Sompo International Holdings Ltd. (Sompo International) is a global specialty provider of property and casualty insurance and reinsurance. Sompo International companies are wholly owned subsidiaries of Sompo Holdings, Inc., whose core business encompasses one of the largest property and casualty insurance groups in the Japanese domestic market.

Through our operating subsidiaries, Sompo International underwrites agriculture, professional lines, property, aviation, marine and energy, financial and political risks and casualty and other specialty and catastrophe lines of insurance and reinsurance. Headquartered in Bermuda, we currently also have offices in the United States, the United Kingdom, Continental Europe, Latin America, the Middle East and Asia.

Sompo International is a company driven by its core values, a carrier that holds promise, trust and the commitment to protect at the center of everything we do. We recognize that our success is derived directly from those who matter most: our people. Our culture is defined by a commitment to integrity, teamwork, agility, execution, and excellence; and we strive to create exceptional value for our clients and shareholders and maintain Sompo International as a desirable place to work.

## **Change Manager - Insurance - Change Management and Transformation**

Leading London Market Insurance company, actively looking for a Change Manager with extensive transformation experience within London Insurance Market, to join them on a permanent basis. The selected individual will be responsible for the end-to-end delivery of a variety of internal projects, ranging from business unit deployments to London Market or Regulatory initiatives.

The successful candidate will be report to the VP, Change Management, and be responsible for providing support to the SVP Insurance Operations, Change Management Group, and workstream leaders from various business functions.

This role is focused on the coordination and management of multiple projects, tracking task, timelines, risks and issues and interplay between overlapping resources. The successful candidate will coordinate the projects, track the progress and report their results on a regular basis.

This is a business facing project management position, involving engagement with stakeholders across all functions, but with heavy interaction with IT. Programs / Projects can have a geographic span as narrow as a single location (e.g., London) or as wide as Sompo International's global footprint.

## Responsibilities include:

- Leading the planning and implementation of multiple projects.
- Helping to define a project's scope and goals.
- Managing the full end to end project delivery lifecycle and produce high quality project/programme plans to tight deadlines
- Actively managing project risks, issues, change management and dependencies
- Managing project administration, including all relevant documentation, presentations and status reports.
- Engaging with multiple Workstream leaders and provide guidance on approach and delivery
- Coordinating project members and manage stakeholder relationships.
- Creating and executing User Acceptance Testing Strategies and approaches.
- Ensuring that all IT and Business operational areas are ready to accept the change



- Reporting regularly to senior management.
- Project evaluations and results measurement.

## **Desired Skills & Experience:**

The candidate needs to:

- A proven track record in the delivery of large and complex change projects
- Experience working closely with a wide variety of Insurance functions (Actuarial, Finance, IT, Underwriting, Operations)
- Agile Delivery experience
- Advanced knowledge of project [related] tools (PowerPoint, Excel, Visio, MS Projects etc.)
- Ability to manage people, with strong interpersonal skills, relationship building skills and strong negotiation skills
- Experience of Target Operating Model, Process / Business Change approaches such as Lean, Six Sigma and extensive stakeholder engagement models.
- Demonstrate ability to effectively manage projects from design through to implementation
- Exposure to business analysis
- Strong understanding of risk management and governance framework
- Stakeholder Management experience, up to C-Suite level
- Evidence of formal change management methodology qualification (e.g., PRINCE2, Agile etc.)
- Minimum 5+ years of successful, continuous Project Management experience.
- Experience working within Insurance is essential; must have background within Insurance and/or London Market (Lloyd's).

Sompo International offers a competitive compensation and benefits package commensurate with experience.

Sompo International is an equal opportunity employer committed to a diverse workforce.

Visit our website at <u>www.sompo-intl.com</u>