

### **Head of Energy, Marine & Aviation Claims**

Sompo International Holdings Ltd. (Sompo International) is a global specialty provider of property and casualty insurance and reinsurance. Sompo International companies are wholly owned subsidiaries of Sompo Holdings, Inc., whose core business encompasses one of the largest property and casualty insurance groups in the Japanese domestic market.

Through our operating subsidiaries, Sompo International underwrites agriculture, professional lines, property, aviation, marine and energy, financial and political risks and casualty and other specialty and catastrophe lines of insurance and reinsurance. Headquartered in Bermuda, we currently also have offices in the United States, the United Kingdom, Continental Europe, Latin America, the Middle East and Asia.

Sompo International is a company driven by its core values, a carrier that holds promise, trust and the commitment to protect at the center of everything we do. We recognize that our success is derived directly from those who matter most: our people. Our culture is defined by a commitment to integrity, teamwork, agility, execution, and excellence; and we strive to create exceptional value for our clients and shareholders and maintain Sompo International as a desirable place to work.

We are seeking a Head of Energy, Marine & Aviation Claims for our London Market Energy, Marine & Aviation Claims teams. These teams handle claims flowing from their respective London underwriting units, as well as providing oversight of all Marine accounts written by our European offices.

The successful candidate will be able to provide insight and analysis on complex high profile/high exposure losses across these lines of business, develop the existing claims teams for these lines, manage metrics and reporting requirements and deliver agreed upon claim service to clients and brokers in a timely and professional manner

#### **Responsibilities include:**

##### **Primary Responsibilities:**

- Take a leading role in negotiating claims settlements and establishing adequate claims reserves.
- Foster and manage relationships with clients and brokers.
- Lead claims interactions with Insurance customers and brokers.
- Manage relationships with service providers, including TPAs, outsource providers and panel lawyers and adjusters.
- Provide colleagues with claim trending and other MI designed to continually improve quality of underwriting.
- Participate in the wider global Sompo claims team.
- Act as a senior leader within the Claims function and mentor and help train other more junior members of the team.
- Develop Sompo's profile and reputation within the Energy, Marine & Aviation markets.

##### **Accountabilities:**

- Claims settlement and reserving at case and portfolio level.
- Provision and interpretation of claims related management information.
- Overseeing adjusting process with particular focus on large losses.
- Claims market interface as required representing either individual cases or whole company.

**Desired Skills & Experience:**

The candidate needs to:

- Proficient knowledge of UK markets.
- Educated to degree level, legal qualification desirable but not essential.
- High degree of technical claims expertise.
- Experience of managing teams and claims handlers.
- The ability to actively participate in tasks while also leading, taking responsibility and using own initiative.
- Sound working knowledge of Microsoft Office.
- Excellent organisational skills with attention to detail.
- Problem solving skills.
- Excellent interpersonal and written communication skills.
- Ability to work within a collaborative, team-oriented environment on a global basis.

*Sompo International offers a competitive compensation and benefits package commensurate with experience.*

*Sompo International is an equal opportunity employer committed to a diverse workforce.*

Visit our website at [www.sompo-intl.com](http://www.sompo-intl.com)