

Lead Quality Control Analyst

Sompo International Holdings Ltd. (Sompo International) is a global specialty provider of property and casualty insurance and reinsurance. Sompo International companies are wholly owned subsidiaries of Sompo Holdings, Inc., whose core business encompasses one of the largest property and casualty insurance groups in the Japanese domestic market.

Through our operating subsidiaries, Sompo International underwrites agriculture, professional lines, property, aviation, marine and energy, financial and political risks and casualty and other specialty and catastrophe lines of insurance and reinsurance. Headquartered in Bermuda, we currently also have offices in the United States, the United Kingdom, Continental Europe, Latin America, the Middle East and Asia.

Sompo International is a company driven by its core values, a carrier that holds promise, trust and the commitment to protect at the center of everything we do. We recognize that our success is derived directly from those who matter most: our people. Our culture is defined by a commitment to integrity, teamwork, agility, execution, and excellence; and we strive to create exceptional value for our clients and shareholders and maintain Sompo International as a desirable place to work.

Responsibilities include:

- Keeping all underwriting processes under review ensuring that they are appropriate.
- Working collaboratively with interfacing teams to ensure that the control framework is maintained and remains fit for purpose.
- Working with Compliance, monitoring and reporting of all exceptions against Underwriting Authorities
- Reviewing and tracking of all referrals to Underwriting Management via the Workflow system.
- Follow up and reporting on Submissions Centre volumes.
- Performing trend analysis of exceptions, and preparing related MI.
- The review of Quality Assessment failures.
- Working to ensure consistent operating models in different office locations where appropriate.
- Monitoring and reporting of High Conduct Risk business, including escalation where required.
- Monitoring SLAs of major outsourcing providers to ensure adherence.

Desired Skills & Experience:

- A good understanding of underwriting and underwriting operations.
- A good understanding of risks and controls within the insurance industry (previous audit experience preferred).
- Experience in all matters relating to underwriting in terms of process, procedure, compliance and legal would be an advantage.
- Knowledge of Lloyd's and London Market operational processes and systems.
- Strong data analytical skills.
- Excellent communication skills.
- Knowledge of Microsoft applications is essential.
- A flexible attitude as longer hours may be required at certain times.
- London Market experience.
- Guidewire policy administration experience (preferred).



Sompo International offers a competitive compensation and benefits package commensurate with experience.

Sompo International is an equal opportunity employer committed to a diverse workforce.

Visit our website at <u>www.sompo-intl.com</u>