

Senior Business Analyst - Insurance – UK Business Solutions and Transformation

Sompo International Holdings Ltd. (Sompo International) is a global specialty provider of property and casualty insurance and reinsurance. Sompo International companies are wholly owned subsidiaries of Sompo Holdings, Inc., whose core business encompasses one of the largest property and casualty insurance groups in the Japanese domestic market.

Through our operating subsidiaries, Sompo International underwrites agriculture, professional lines, property, aviation, marine and energy, financial and political risks and casualty and other specialty and catastrophe lines of insurance and reinsurance. Headquartered in Bermuda, we currently also have offices in the United States, the United Kingdom, Continental Europe, Latin America, the Middle East and Asia.

Sompo International is a company driven by its core values, a carrier that holds promise, trust and the commitment to protect at the center of everything we do. We recognize that our success is derived directly from those who matter most: our people. Our culture is defined by a commitment to integrity, teamwork, agility, execution, and excellence; and we strive to create exceptional value for our clients and shareholders and maintain Sompo International as a desirable place to work.

Leading London Market Insurance company, actively looking for a Senior Business Analyst with experience within London Insurance Market, to join them on a permanent basis. The successful candidate will be responsible for leading a team of business analysts, and providing support to the wider business with the development of business cases, the gathering of business requirements, design, build, testing, training and implementation of all business changes across a range of projects and business functions.

The successful candidate will be report to the VP Head of Change Management, UK and directly support the UK Change Management Project Managers.

Responsibilities include:

- Manage, lead and develop a small team of business analysts
- Develop and take ownership of the business analysis approach and format, as part of the overall project governance framework
- Engage and work closely with business project managers on various projects stemming from the approved project pipeline
- Maintain Programme and project document repository with necessary artefacts
- Be the conduit between the business and the IT group to develop business cases, cost benefit analysis and high-level requirements
- Work closely with key stakeholders to elicit business requirements using document analysis, requirements workshops, business process descriptions, task and workflow analysis.
- Work closely with the Programme/project manager to deliver consistent, robust and effective documentation, governance, control and reporting
- Reporting regularly to senior management.
- Proactively communicate and collaborate with internal stakeholders to analyse information needs and functional requirements and deliver the required artifacts as needed including Functional requirements (Business Requirements Document) & Process flow diagrams.
- Create documents using the Microsoft Office suite of products for project management including Microsoft PowerPoint and Microsoft Visio.
- Assist in testing of new/upgraded system implementations working with internal stakeholders in other departments as well as the Operations team including UW Management, UW Controls & our Data/MI team.

- Contribution to the packs created for working groups, steering groups and monthly or quarterly management meetings, as necessary.
- Provide insight into budgeting requirements on an annual basis
- Other ad hoc support to the Head of Change Management, UK.

Desired Skills & Experience

- 7+ years' experience either working as a business analyst for one or more London Market carriers
- BA qualification or formal training in the last 5 years
- Experience of Agile delivery
- Be able to demonstrate a deep & wide-ranging understanding of both London Market and regional insurance processes
- Experience in mapping or designing business processes AS IS and TO BE
- Proficient Microsoft Office skills, particularly in Visio
- Demonstrate a history of team management capabilities and leadership
- Excellent requirements capabilities for both Technology and Process change.
- Excellent requirements documenting capabilities for both technology and process change
- Be confident gathering requirements for both Technology and Process change.
- Experience in holding workshops, requirements gathering and documentation
- Exceptional written and verbal communication skills

Personal Attributes:

- Strong people management and communication skills
- Naturally curious, looking to grow a strong career with a great employer.
- Logical, structured thought processes
- Methodical and precise
- Good problem solver
- A good eye for detail
- Understand impact of system or process changes and considering future use/demand
- Self-organised and motivated

Sompo International offers a competitive compensation and benefits package commensurate with experience.

Sompo International is an equal opportunity employer committed to a diverse workforce.

Visit our website at www.sompo-intl.com