



## CALIFORNIA CONSUMER PRIVACY ACT GENERAL PRIVACY NOTICE SUPPLEMENT

The California Consumer Privacy Act of 2018 (“CCPA”) gives certain consumers that reside in the state of California (“Consumers”, “You”, or “Your”) the right to know the categories of Personal Information Sampo International, including our affiliated entities (referred to collectively as “Sampo”, “We”, “Ours”, or “Us”), collects about them, how We collect such data, the purposes for which We use it, and the third parties to which We disclose Personal Information.

This CCPA Privacy Notice (“Notice”) provides the information required under the CCPA and applies to Our online and offline activities relating to the collection of Consumers’ Personal Information. This Notice supplements the [Sampo International General Privacy Notice](#).

### I. Personal Information

As used in this Notice, “Personal Information” means information that identifies, relates to, describes, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, to a particular Consumer or household.

### II. Personal Information Collected

Sampo may collect certain categories of Personal Information as defined by the CCPA (each a “Category”, collectively “Categories”). The below chart lists each Category, representative examples of each Category, and indicates whether Sampo collects such Category of Personal Information.

For a full list of all Personal Information that We may collect, please review the [Sampo International General Privacy Notice](#).

Category	Examples	Collected
Identifiers.	Legal name, postal address, telephone or mobile contact number, email address, Internet Protocol address, and other unique personal identifiers.	YES
Personal Information as defined in the California Customer Records law (Cal. Civ. Code § 1798.80(e)).	Information that identifies, relates to, describes, or is capable of being associated with, a particular individual, including, but not limited to, name, social security number, physical characteristics or description, address, telephone number, passport number, driver’s license or state identification card number, insurance policy number, education, employment, employment history, bank account number, financial information, medical information, or insurance information. Some personal information included in this Category may overlap with other Categories.	YES
Protected Classification Characteristics under California or Federal Law.	An individual’s association with one or more of the following classifications: gender, medical conditions, disability, age, and marital status.	YES
Commercial Information.	Records relating to an individual’s personal property, products or services purchased, obtained, or considered from Us.	YES

Biometric Information.	An individual's physiological, biological, or behavioral characteristics from which an identifier template can be extracted.	NO
Internet or Other Similar Network Activity.	Information related to an individual's browsing history, search history, and interaction with a website or application.	YES
Geolocation Data.	Information related to an individual's physical location or movements.	YES
Sensory Data.	Audio, electronic, visual, or similar information related to an individual.	YES
Professional or Employment Related Information.	Information related to an individual's current or past job history.	YES
Non-Public Education Information (per the Family Educational Rights and Privacy Act) 20 U.S.C. Section 1232g, 34 C.F.R. Part 99)).	Education records related directly to a student maintained by an educational institution or party acting on its behalf.	NO
Inferences Drawn from Other Personal Information.	Profile reflecting an individual's preferences, characteristics, behavior, attitudes, etc.	NO
<b>Personal Information does not include:</b> <ul style="list-style-type: none"> <li>Publicly available information from government records.</li> <li>De-identified or aggregated consumer information.</li> <li>Information excluded from the CCPA's scope, including: <ul style="list-style-type: none"> <li>Health or medical information covered by the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and the California Confidentiality of Medical Information Act (CMIA) or clinical trial data;</li> <li>Personal information covered by certain sector-specific privacy laws, including the Fair Credit Reporting Act (FCRA), the Gramm-Leach-Bliley Act (GLBA) or California Financial Information Privacy Act (FIPA), and the Driver's Privacy Protection Act of 1994.</li> </ul> </li> </ul>		

### III. Sources of Personal Information Collected About You

We may obtain the Categories of Personal Information listed above from one or more sources. Please review the [Sompo International General Privacy Notice](#) for a description of the sources from which We may collect Personal Information.

### IV. Use of Personal Information for a Business Purpose

Personal Information may be used for different purposes if You are a policyholder, insured, or claimant under an insurance policy, an insurance broker or a representative, witness or another individual with whom We have a relationship. Please review the [Sompo International General Privacy](#)

[Policy](#) for a description of the ways in which We may use or disclose Personal Information for a business purpose.

**V. Categories of Personal Information Disclosed for a Business Purpose**

Sompo may disclose Your Personal Information to a third party for a business purpose. When We disclose Personal Information for a business purpose, We enter a contract that prohibits the entity receiving such data from retaining, using, or disclosing the Personal Information for any purpose other than performing the services specified in the contract or as otherwise permitted by the CCPA.

In the preceding twelve (12) months, We may have disclosed the following Categories of Personal Information about You for a business purpose:

- Identifiers;
- Categories of Personal Information as defined by the California Customer Records law;
- Information relating to protected classifications under California or Federal law;
- Commercial Information;
- Internet or Other Network Activity Information;
- Geolocation Information;
- Sensory Information;
- Professional or Employment Related information.

**VI. Categories of Third Parties that Receive Personal Information from Sompo**

Personal Information will be disclosed to different third parties depending upon the nature of Your interaction with Us. In the course of operating Our business, it may be necessary for Us to disclose Personal Information to affiliated entities, service providers, government agencies, and other third parties. Please review the [Sompo International General Privacy Notice](#) for a description of the third parties to which we may disclose Personal Information.

**VII. Personal Information Sales**

Sompo does not sell Consumers' Personal Information, and will not sell this information unless We modify this Notice and take the additional steps required under the CCPA, including the ability for You to Opt-Out of such data sales.

In the preceding twelve (12) months, We have not sold any Personal Information.

**VIII. Cookies**

In order to place most types of cookies on Your device, We require Your consent, which We will obtain when You first visit Our website. If You do not want to allow cookies at all, or only want to allow the use of Certain cookies, please refer to Your browser settings. You can also use Your browser settings to withdraw Your consent to Our use of cookies at any time and delete cookies that have already been set. Each browser is different, so please look at Your browser's "Help" menu or instructions to learn the correct way to modify Our cookie settings or to determine how to delete the cookies We have set on Your device. You should also consult with Your browser's provider or manufacturer if You have any questions regarding disabling cookies. However, if You choose to reject Our cookie, You will be unable to access specific parts of Our website. To learn more about cookies and how to adjust Your browser settings to control cookies, please visit: <http://www.allaboutcookies.org/>.

## IX. Consumers' Rights Under the CCPA

As detailed below, the CCPA provides Consumers with certain rights with respect to the Personal Information collected, used, and/or disclosed by Sompo (collectively the "California Privacy Rights"):

- **Right of Access:** You have the right to request from Us:
  - The categories of Personal Information that We have collected about You;
  - The categories of sources from which the Personal Information is collected;
  - The business purpose or commercial purpose for collecting the Personal Information;
  - The categories of third parties with whom We disclose Personal Information;
  - The categories of Personal Information we have shared with third parties; and
  - A copy of the specific pieces of Personal Information that We have collected about You in the preceding 12-month time period.
- **Right to Deletion:** You have the right to request that Sompo delete the Personal Information We have collected about You. In certain situations, Sompo is not required to delete Your Personal Information, including, but not necessarily limited to, when the Personal Information is required to complete the transaction for which it was collected, perform a contract, detect security incidents, protect against malicious, deceptive, fraudulent or illegal activity, to enable solely internal uses that are reasonably aligned with the expectations of the Consumer based on the Consumer's relationship with Us, or to comply with a legal obligation.
- **Right Not to Be Subject to Discrimination:** Should You elect to exercise the rights afforded to You under the CCPA, Sompo will not discriminate against You by offering You different pricing, products, level of service, etc., based solely upon Your request.

## X. Contacting Us or Exercising Your California Privacy Rights

To exercise Your rights California Privacy Rights, including the designation of an agent or authorized representative to act on Your behalf, or to contact Us with questions, please use one of the below methods. Please note that You may only exercise Your California Privacy Rights twice in a 12-month period, and that We may be required to collect information from You in order to verify Your identity. Sompo will respond within 45 days of receiving a California Privacy Rights request.

- **Postal Service:** address Your correspondence to:
  - Attn: Global Data Privacy Officer – Matthias
  - Hinze
  - Sompo International
  - Bahnhofstrasse 75
  - CH-8001 Zürich
- **Toll-Free Telephone:** 1-855-869-9217
- **Sompo International Website:** [Privacy Information Request Form](#)
- **Email:** [Privacy@sompo-intl.com](mailto:Privacy@sompo-intl.com)

*Last Revised: September 3, 2025*