

IMPORTANT U.S. POLICYHOLDER INFORMATION

The Coronavirus (COVID-19) pandemic has imposed unprecedented challenges on our policyholders. Sompo International is committed to serving our policyholders and business partners during these challenging times, including compliance with all applicable regulatory orders and mandates regarding policyholder relief. The available relief will be handled on a case by case basis dependent on the policyholder's particular situation and may take the form of:

- 1. Premium payment grace periods.
- 2. Waiver of late payment fees.
- 3. Moratorium on policy cancellation for non-payment.
- 4. Suspension of policy nonrenewal.
- 5. Deferral of underwriting actions.
- 6. Extension of current policy terms.
- 7. Extension of claim notification timing requirements.

Please contact your broker or agent for further information.