

**NORTH AMERICA**

# Commercial Crime Insurance Coverage

**Thoughtful crime solutions tailored to your organization.**

Our approach combines dedicated crime expertise with a broader, relationship-driven view across Management Liability. We underwrite each account on its own merits, not by class, allowing for more tailored, thoughtful solutions.

With empowered local decision-making supported by specialized crime experts, we deliver both responsiveness and technical depth. By coordinating across Management Liability lines, we can structure seamless package solutions or provide robust stand-alone crime coverage.

**What is fidelity/crime insurance?**

Fidelity and Crime insurance protects businesses against losses arising from theft, whether internally or externally. With the constant uncertainty of the economic climate, rapid advances in technology and global expansion, fraud continues to rise and become more sophisticated. Sompō's Commercial Crime product offers a solution to protect organizations against these risks.

**Crime insurance quick facts**

- Organizations globally lose an average of 5% annual revenue due to fraud.<sup>1</sup>
- Employee theft, in particular, accounts for roughly \$50B in losses annually.<sup>2</sup>
- The median crime loss being \$141,000 for businesses with less than 100 employees.<sup>3</sup>
- Social engineering accounted for \$16.6B in losses in 2024, representing a 33% increase over the prior year.<sup>4</sup>
- Occupational fraud schemes typically last around 12 months before detection.<sup>5</sup>
- Over 50% of all fraud cases occurred due to a lack of internal controls or an override of existing internal controls.<sup>6</sup>

**Target classes**

- Private companies
- Publicly traded companies
- Non-profit organizations
- Up to \$5B in annual revenues

**Crime insurance services**

- Dedicated crime expertise and industry experience
- In-house claims staff
- Ability to leverage strong relationships across other management liability coverages
- Offices strategically placed around North America
- Prompt quote, binder and policy issuance

**Coverage enhancements**

- Up to \$15M in capacity
- Primary or excess capacity available
- Coverage written on loss-discovered basis
- Worldwide coverage (where legally permissible)
- Coverage for Independent Contractors
- Individual account underwriting
- Ability to tailor policies
- Coverage Extension for ERISA plans  
\*Admitted policies only
- Social Engineering Coverage Available
- Ability to declare primary over cyber fraud



### Common crime claim scenarios

**Employee Theft:** An account manager of a construction company creates a fake material vendor and re-routes \$1M worth of payments for purchases of goods over a 3-year period.

**Forgery or Alteration:** Fraudsters forged CFO/COO signatures on 60 counterfeit checks, all under the dual-signature threshold causing a \$360,000 loss.

**Premises:** Thieves enter a retail store and steal \$25,000 cash from the safe or register.

**In-Transit:** An armored car company hired by a restaurant is hijacked while en route to transport \$50,000 cash to their bank.

**Computer Fraud:** Hackers accessed an insurance broker's email system, added themselves as payroll administrators, and wired out \$125,000 before being caught.

**Funds Transfer Fraud:** A fraudster impersonates a law firm and faxed forged transfer instructions to a bank, causing \$200,000 to be wired to their account.

**Theft of Client Property:** An employee of a janitorial company contracted by a real estate firm to perform overnight cleaning steals \$50,000 worth of computer equipment from one of their owned properties.

**Social Engineering:** A roofing company received a fraudulent email, purportedly from one of its vendors, requesting a change in banking credentials. The fraudster then sends an invoice for supplies to be delivered, and an employee of the roofing company sends the payment to the new bank account resulting in a \$2M loss.

#### CML Submission Mail Box:

[USCML2@sompo-intl.com](mailto:USCML2@sompo-intl.com)

<sup>1</sup> 2024 Statistics. ACFE Occupational Fraud 2024: A Report to the Nations

<sup>2</sup> Kolmar, Chris. "22 Stunning Employee Theft Statistics [2023]: Facts Every Employer Should Know." Zippia. 23 February 2023

<sup>3</sup> 2024 Statistics. ACFE Occupational Fraud 2024: A Report to the Nations

<sup>4</sup> 2024, Federal Bureau of Investigation: Internet Crime Report

<sup>5</sup> 2024 Statistics. ACFE Occupational Fraud 2024: A Report to the Nations

<sup>6</sup> 2024 Statistics. ACFE Occupational Fraud 2024: A Report to the Nations

### About Sompo

We are Sompo, a global provider of commercial and consumer property, casualty, and specialty insurance and reinsurance. Building on the 137 years of innovation of our parent company, Sompo Holdings, Inc., Sompo employs approximately 10,000 people around the world who use their in-depth knowledge and expertise to help simplify and resolve your complex challenges. Because when you choose Sompo, you choose **The Ease of Expertise™**.

"Sompo" refers to the brand under which Sompo International Holdings Ltd., a Bermuda-based holding company, together with its consolidated subsidiaries, operates its global property and casualty (re)insurance businesses. Sompo International Holdings Ltd. is an indirect wholly-owned subsidiary of Sompo Holdings, Inc., one of the leading property and casualty groups in the world. Shares of Sompo Holdings, Inc. are listed on the Tokyo Stock Exchange.



Financial Rating:  
A.M. Best (Superior)  
S&P (Strong)