

Quality Control Technician 12month - FTC

Sompo International Holdings Ltd. (Sompo International) is a global specialty provider of property and casualty insurance and reinsurance. Sompo International companies are wholly owned subsidiaries of Sompo Holdings, Inc., whose core business encompasses one of the largest property and casualty insurance groups in the Japanese domestic market.

Through our operating subsidiaries, Sompo International underwrites agriculture, professional lines, property, aviation, marine and energy, financial and political risks and casualty and other specialty and catastrophe lines of insurance and reinsurance. Headquartered in Bermuda, we currently also have offices in the United States, the United Kingdom, Continental Europe, Latin America, the Middle East and Asia.

Sompo International is a company driven by its core values, a carrier that holds promise, trust and the commitment to protect at the center of everything we do. We recognize that our success is derived directly from those who matter most: our people. Our culture is defined by a commitment to integrity, teamwork, agility, execution, and excellence; and we strive to create exceptional value for our clients and shareholders and maintain Sompo International as a desirable place to work.

We are seeking a **Quality Control Technician** to join the Underwriting Operations team, to support our 2 writing companies, covering: London 'Companies Market' and European 'Companies Market'. The purpose of this role is to assist in delivering accurate data capture, proactive query management and promoting best practice within the Underwriting teams. This role requires a collaborative, team-oriented approach, as well as a service mindset and excellent stakeholder engagement. Acting as the initial point of contact, you would help drive and coordinate.

The Operations team supports business processing, liaising with other functions to ensure efficiency & effectiveness across a broad array of activities from policy specific transaction support to change management and on-boarding. The main responsibilities of the Quality Control Team are:

Responsibilities include:

- Oversee department operations such as submission, submission flow management, policy endorsements, renewal processing, and peer review
- Steward the daily underwriting "housekeeping" activities
- Act as the main point of contact and triage for any cross functional requests, which may include any requests and queries related to data used for outwards reporting, outwards reinsurance, compliance, or financial close
- Close collaboration with our strategic outsourcing partner
- Provide support to Data Management ensuring that Underwriting Guidelines are adhered to and underwriting controls are performed Skills

Skills, Qualifications and Experience:

The successful candidate will ideally have the following:

- Experience within Underwriting Operations
- A good insight into the (re)insurance industry, ideally across a variety of lines of business
- Adept at problem solving and identifying practical solutions, while communicating clearly and in a transparent manner throughout the process
- Strong written and oral communication skills
- Computer skills including the core MS Suite (Word, Excel, Outlook, PowerPoint)



- Due to the demands of the business, candidates must have the ability to take initiative, work well under pressure and with others, and be committed to meeting deadlines, in a fast paced and dynamic environment

Sompo International offers a competitive compensation and benefits package commensurate with experience.

Sompo International is an equal opportunity employer committed to a diverse workforce.

Visit our website at www.sompo-intl.com